



## **Work for a compassionate agency with tremendous community support**

True patient centered care focused on quality of life allowing more time with patients and less administration. Work within a team of professionals who embrace providing care in a unique holistic way. Flexible scheduling with your personal life in mind. Business mileage compensation; medical, vision, and dental coverage; eligibility for 401K contribution; paid time off.

### **Hospice & Palliative Care Case Management RN – Part Time or Full Time**

**The nurse case manager (CM) coordinates and oversees the comprehensive care of terminally ill patients with simple to complex health care needs.**

- Ensure patients' comfort and quality of life by establishing goals of care and managing symptoms.
- Provide best-practice based compassionate holistic nursing care tailored to the individual needs of the patient, family, and caregiver.
- Develop and execute individualized care plans, provide education about disease progression, end of life care, and address emergent needs.
- Support emotional, mental, and spiritual needs of the patient and caregiver.
- Serve as a liaison between the patient, caregiver, and other healthcare providers to ensure seamless care delivery.
- Work within an interdisciplinary team to provide care for all patients on service.

Volunteer Hospice of Clallam County is a community supported organization; we provide free hospice and palliative services where the patient resides in Clallam County, from Diamond Point to Joyce.

### **Hospice & Palliative Care RN Responsibilities:**

- Clinical assessment and management of hospice and palliative patients, consistent with the orders of the referring medical provider, organizational procedures and best practice.
- Develop a positive, trusting relationship with patients and caregivers.
- Triage case load based on acuity.
- Manage patient schedules, be available to meet case load demands and perform chart audits on a rolling basis, minimally monthly.
- Identify interdisciplinary and medical supply needs and seek referrals to meet needs.
- Coordinate and assist with accessing community resources, providers, and/or systems.
- Attend deaths, pronounce, and aid with preparing body for removal per family preference.

- Chart in Electronic Medical Record system.
- Attend interdisciplinary group meetings regularly to collaborate and coordinate care with the team.
- Participate in unit-based and organization-wide activities, committees, and community activities and perform additional responsibilities as needed to support various team functions.

#### **Wage & Benefits:**

- The hourly rate of pay will depend on the experience of the candidate and will be in the range of \$40 to \$42 per hour.
- Miles driven while performing organization business will be compensated at current GSA rates.
- Eligibility for medical, vision, and dental coverage.
- Eligibility for 401K contribution.
- Paid Time Off pursuant to VHOCC's policies.

#### **Schedule:**

- 25 to 40 hours per week, ideally 3 or 4 8- to 10-hour days per week, including some weekend days
- Coverage of a minimum of 4 on-call shifts per month, supported by a remote on-call triage-service

#### **Required Skills/Abilities:**

- Compassionate communication.
- Strong decision-making, organizational, time-management, and critical thinking skills.
- Attention to detail.
- Strong interpersonal skills focused on patient and family-centered care.
- Comfort working independently and in teams.
- Proven ability to maintain discretion and confidentiality.
- Ability to assess environment and prevailing mood to adapt approach and address needs.
- Able to work respectfully with people of different backgrounds and values.
- Competency with various technology platforms, tools, and applications.

#### **Education, Certifications, and Experience Requirements:**

- Proof of an active WA RN license and current BLS.
- Proof of WA state driver's license, reliable vehicle, and proof of auto insurance coverage.
- Successful reference and background checks.
- A minimum of 1 year palliative/hospice care experience.
- Desirable: HPNA certification.

**Physical Requirements:**

- Ability to kneel, stoop, climb, stand, crawl, and sit for long periods of time.
- Ability to lift 40 pounds at a time.
- Ability to drive, as needed, to meet day-to-day business needs. Some night driving.

**Additional Considerations**

- VHOCC will pay for Hospice & Palliative Nurse Association membership with expectation to obtain Certified Hospice Palliative Nurse certification when eligible.
- CM will have the opportunity to attend hospice and palliative care conferences and functions with costs covered by VHOCC.

For more information or to submit resume and cover letter, please contact [myrna.s@vhocc.org](mailto:myrna.s@vhocc.org)